



WASTE COLLECTION QUESTIONS AND CONCERNS

The City of Melfort contracts with Greenland Waste to provide a manual waste collection system.

Q: *Hours of Operation?*

A: Containers must be set out by **7:30 a.m.** on your day of pick-up, otherwise you may miss your weekly collection. Waste will be picked up between 8:00 a.m. and 6:00 p.m. on a scheduled basis from Tuesday to Friday.

Q: *What is a proper garbage container?*

A: Residents must have a sufficient number of containers to hold one week's accumulation of waste. A proper waste receptacle:

- (a) is tapered to a lesser diameter at the bottom of the container.
- (b) has a water tight cap cover, rigidly fixed handles and a smooth rim at the top.
- (c) does not exceed 34 kg (75 lbs) including contents.

Effective **Tuesday, April 7th** waste **will not** be picked up unless it is in an approved container.

Q: *I received a garage collection notice on my door, but they did not take my garbage. What is the notice about?*

A: The notice will explain the reason that your garbage does not comply with the bylaw and why it was not picked up. The City also receives a copy of the notice.

Q: *My garbage was in a garbage can and two garbage bags beside the can. Why did they not pick up my garbage?*

A: Only garbage placed in a proper container will be picked up. The two garbage bags beside the can will not be picked up.

Q: *Do we have to have a stand in the front for front street pick-up?*

A: No. In fact, the waste collection bylaw prohibits stands in the front without the permission of the Director of Works & Utilities.

Q: *Where can I get a Greenland cart?*

A: Contact Greenland Waste Inc. at 763-3133 or 921-8383.

Q: *Can I purchase a cart rather than renting one?*

A: No, at the present time Greenland Waste is only renting carts, but they are responsible for the maintenance and repair of those carts.

Q: *Do I have to get a Greenland cart?*

A: No, that is an option for residential customers. If you choose not to rent a cart, you must ensure you are using a proper waste receptacle (see above).

Q: *Where do I place my Greenland cart for proper pick-up?*

A: When positioning the cart on the curb, the wheels should be touching the curb, with the lid opening towards the traffic.