CITY OF MELFORT

RESOLUTION

REGULAR MEETING of the COUNCIL of the CITY OF MELFORT this 13th day of July, 2015

	Moved by Councillor
	Seconded by Councillor
THAT:	
Mossing, Co	pt the City of Melfort Strategic Plan 2015-2019, prepared by Karyn mmunity Economic Development Facilitator, which is built on s: a shared vision, a shared purpose and a shared direction.
m,	

Mayor

CITY OF MELFORT STRATEGIC PLAN 2015-2019



Approved July 13, 2015



ACKNOWLEDGEMENTS

The participation of the citizens and leaders of the City of Melfort are duly acknowledged for their foresight, commitment, and dedication toward creating a responsive and vibrant community through a comprehensive strategic planning process.

Prepared by:
Karyn Mossing
Community Economic Development Facilitator
January 16, 2015

CITY OF MELFORT STRATEGIC PLAN

2015-2019

TABLE OF CONTENTS

ACKNOWLEDGEMENTS	
EXECUTIVE SUMMARY	4
INTRODUCTION	5
MANAGEMENT AND STAFF	6
EVIDENCE BASE FOR THE PLAN	6
BACKGROUND AND RESULTS STRATEGIC PLANNING PROCESS – SURVEY, ANALYZE, STRATEGIZE FUTURE DEVELOPMENT AND IMPLEMENTATION	7
STRATEGIC DIRECTIVES	9
RANKING OF ISSUES	10
MUNICIPAL PRIORITIES	11
STRATEGIC IMPERATIVES (SHARED CORE VALUES)	12
STRATEGIC DIRECTIVES - OPERATIONAL PLANS	13
EVALUATION AND SUMMARY	13
APPENDIX 1. CITY OF MELEORT OPERATIONAL PLANS	

EXECUTIVE SUMMARY

Business and management consultant Ted Treller asserts that strategic planning requires careful and comprehensive planning concurrently with focussed and committed actions and that, "strategic planning in and of itself need not be overly complex since its essential foundations are neither more nor less than determining where the community or municipality is today, what it aspires to be tomorrow, and how it can best achieve those aspirations."

The City of Melfort Strategic Plan will provide direction for the City's future community planning and economic development efforts over the next five years. A planning process was led by City Council and Administration in the fall of 2014, in which citizens, elected officials and administration were invited to weigh in concerning municipal priorities and strategic directives. City Council and Administration then sought to brainstorm collective ideas and process the information gained from all sources.

This comprehensive research and analysis approach forms the basis of a Strategic Plan for further developing the strategic operational actions to better manage and shape the future for the citizens of Melfort. The Strategic Plan is built on three themes: A Shared Vision, A Shared Purpose, and A Shared Direction:

A Shared Vision

A set of strategic imperatives represents shared cored values that articulate broad overarching aspirations to influence and shape the way in which the City fulfills its purpose: Trust and Loyalty; Honesty and Transparency; Acceptance, Fairness and Respectfulness; Responsibility and Accountability; Growth and Evolution; Enthusiasm, Passion, and Possibility; Efficiency; and, Openness, Adaptability and Responsiveness.

A Shared Purpose

Municipal priorities for the City consider citizen opinion and insight, and address anticipated future growth and the need for operational planning, implementation, and monitoring.

A Shared Direction

Strategic directives for the City establish the basis for future operational and budgeted actions.

INTRODUCTION

A City Faces the Future

Melfort is a safe, friendly, and thriving community of almost 6,000 residents who enjoy most of the amenities of a much larger city. Its quality facilities like the Northern Lights Palace multipurpose arena and zero-depth wave pool, 18-hole golf course, curling rink, Spruce Haven Ball Park, Wapiti Valley Regional Park ski hill and year-round resort, and the Kerry Vickar Centre, all draw residents and visitors alike. Health care and educational facilities add to its quality of life. Keystone events such as the Melfort Exhibition and PolkaFest provide the building blocks for spin-off events and activities.

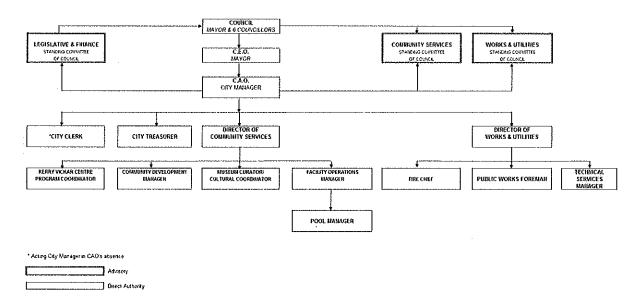
Melfort is ideally situated within a diversified agricultural, manufacturing, and mining cluster, at the center of eastern Saskatchewan's major road transportation routes of highways 41, 6, and 3, and adjacent to an airport terminal. To accommodate business growth, the City offers business incentives to help existing businesses grow, and new businesses to start and become successful. The City recently was accepted at the accredited level into the Saskatchewan Main Street Program, designed to revitalize historic downtowns through a combination of government and private investments.

Community Leaders Respond

A Strategic Plan for Melfort provides the rationale and defensible basis for determining which priorities to pursue and opportunities to embrace, and most critically, which prospects to decline. Melfort's community leaders have responded to the opportunities facing the City by leading the way to capitalize on key opportunities for growth. A Strategic Plan promotes transparency, accountability, by reflecting local area interests and current economic realities.

Providing the environment for stakeholder participation results in a wider and shared understanding and commitment. Citizens were asked for their opinions on a full range of development options, to provide insights for City officials and administration to take forward into a City of Melfort Strategic Plan for the next five years.

MANAGEMENT AND STAFF



EVIDENCE BASE FOR THIS PLAN

In September, 2014, the strategic planning process began with an online survey for citizens to complete. Another online survey was also presented to City officials and employees to gain their input.

City Council and Administration met together in a Strategic Planning Workgroup session on October 23, 2014, to examine how, what they are doing today fits into the overall strategic planning process. They discussed the results of all participant input, assessed municipal priorities, and deliberated to set Strategic Directives for future action. A set of Strategic Imperatives, or shared core values, were also derived to further assist City management in their decision-making.

BACKGROUND AND RESULTS

STRATEGIC PLANNING PROCESS – SURVEY, ANALYZE, STRATEGIZE

The strategic planning followed a process to survey stakeholders, analyze survey results, strategize priorities and strategic direction, develop operational plans and budgets, and implement actions.

The Strategic Planning Process



The purpose of the Facilitator's interaction was to support City Council and Administration through the first three steps of the strategic planning process, which was to survey stakeholders, analyze survey results, and strategize priorities and direction.

FUTURE DEVELOPMENT AND IMPLEMENTATION

City Council and Administration will continue with Step 4 of the strategic planning process by considering all available information in the current context to develop operational plans for each Strategic Directive, containing actions/tactics and budgets in alignment with operational goals and shared Strategic Imperatives. Developing a results-oriented operational action plan with action steps, roles/responsibilities, targets and timelines, provides solid avenues for cooperation and partnerships.

In Step 5, the operational plans for each strategic directive will be implemented at this final stage of the Strategic Plan, to be continually monitored for relevancy and currency. This approach allows for adjustment to the action steps and other factors to reflect changing conditions.

Step 1: Survey

To engage participants in planning for their collective future, the Community Services

Department led the development and implementation of a series of participant surveys directed to the following stakeholders:

City Administration (Department Heads) - to identify priorities in the next five years for the City's three main departments: Administration & Finance, Works & Utilities, and Community Services.

Citizens – to identify municipal priorities for City Council and Administration to consider City officials and employees – to identify municipal strategies, including ranking of facilities, and development and administration issues.

Step 2: Analyze

In the Strategic Planning Workgroup session, City Council and Administration analyzed survey input to establish municipal priorities and potential strategic directives for the City, which would provide the priorities/metrics to address in future operational planning, implementation, and monitoring. The top municipal priorities were found to be infrastructure, facilities/services, and business development.

Step 3: Strategize

As an urban municipality, the City of Melfort Council and Administration establishes the foundation to set the community's future Strategic Directives. These are strategies and actions to undertake to achieve municipal priorities and are based on the City's mission, why it exists, and what future state is desired.

STRATEGIC DIRECTIVES

In the Strategic Planning Workgroup session, City Council and Administration considered all stakeholder input to further explore the validity of a list of Strategic Directives, which are categorized by Municipal Priority:

MUNICIPAL PRIORITY – INFRASTRUCTURE
STRATEGIC DIRECTIVES:
☐ Improve existing infrastructure to meet current and future needs.
☐ Ensure a sufficient level of capital investment to deliver sustainable infrastructure services to current
and future residents.
MUNICIPAL PRIORITY – FACILITIES/SERVICES
STRATEGIC DIRECTIVES:
Prepare and adopt a new Official Community Plan.
☐ Rehabilitate the Historic Melfort Post Office for future use.
☐ Plan for a sports facility to replace the Main Arena.
☐ Expand the number of sites and complete improvements to the remainder of the Campgrounds.
☐ Extend the recreational trail system throughout the City while maintaining and enhancing the trail.
□ Plan to enhance the existing sports grounds to encompass the existing Spruce Haven Park and Ball
Diamonds and incorporate other recreational activity playing fields on the lands south of the existing
walking trail.
☐ Lead environmental initiatives such as recycling and reclamation of contaminated sites.
🗆 Establish landscape policies, to enable the enhancement of existing greenspaces/streetscapes, and
establishment of new greenspace/streetscape initiatives to encourage growth and investment.
MUNICIPAL PRIORITY – BUSINESS DEVELOPMENT
STRATEGIC DIRECTIVES:
☐ Clearly define our "brand" and establish a plan to implement it in neighbourhood development, future
planning and marketing efforts.
☐ Increase the inventory of serviced, shovel ready Commercial and Industrial development sites as
demand dictates.
\Box Increase the inventory of a variety of serviced and residential development lots.
[] Improve and enhance the physical appearance of our community to encourage growth and investment.

RANKING OF ISSUES

During the Strategic Planning Workgroup session, City Council and Administration also ranked (in order of importance) the City's facilities, development issues, and administration issues, as follows:

FACILITIES

- 1. Main Arena
- 2. Northern Lights Palace
- 3. Spruce Haven Park
- 4. Kerry Vickar Centre
- 5. Walking Trail
- 6. Campground
- 7. Library
- 8. Post Office
- 9. Museum

DEVELOPMENT

- 1. Residential Commercial and Industrial Development
- 2. Greenspace/Streetscape
- 3. Environmental Remediation

GENERAL ADMINISTRATION

- 1. Official Community Plan
- 2. Infrastructure & Capital Assets
- 3. Branding
- 4. Greenspace
- 5. Newcomers/Population growth

MUNICIPAL PRIORITIES

In its deliberations, the Strategic Planning Workgroup established the following Municipal priorities to aid the City in determining where and when to allocate its resources (listed in order of priority):

Infrastructure
Facilities & Services
Business Development

Infrastructure

The City's priority for infrastructure aims to provide for well-planned and maintained facilities and services



to benefit current/future residents and visitors to the City. Infrastructure priorities include sidewalks, curbs, housing options for range of incomes, lot development, street repaving, water, and sewer. Sidewalks, curbs, housing options for range of incomes, lot development, street repaving, water, sewer.

Facilities/Services

The City's priority for facilities and services aims to provide adequate and appropriate facilities and services that increase the community's quality of life. Facilities' and services' priorities include recreational, arts, culture, parks and greenspace, walking and biking paths, soccer field, ice surface, indoor soccer, events, improved skateboard park (concrete), re-use historic post office, new multi-use facility, pocket parks, street greening, youth recreation, recycling, dog friendly parks, customer services, and a common gathering place.

Business Development

The City's priority for business development aims to create a climate for growth and investment to enhance the community's economic vitality. Business development priorities include retail services, commercial/industrial development, and incentives.

Melfort is a small city that is a city on the move, with all of the amenities of a larger city.

We take pride in the friendliness of our citizens and in the safe environment of our community.

- Mayor Rick Lang

STRATEGIC IMPERATIVES (SHARED CORE VALUES)

In the Strategic Planning Workgroup session, City Council and Administration contemplated their shared beliefs, known as Strategic Imperatives or shared core values. These shared core values represent broad overarching aspirations that influence and shape the way in which the City fulfills its purpose and behaves as an organization, and are demonstrated through how it will make decisions. The following shared core values can act as the parameters for what is and isn't allowed in terms of decisions and actions (listed in no particular order of importance):

Trust and Loyalty
Honesty and Transparency
Acceptance, Fairness and Respectfulness
Responsibility and Accountability
Growth and Evolution
Enthusiasm, Passion, and Possibility
Efficiency
Openness, Adaptability and Responsiveness

These shared core values can be defined more fully, and will act as real substantive values that guide behaviours and set a moral compass to guide decision-making. They can also guide the City to articulate its vision, or what it wants to become in the future.

For example, the shared core value of Openness, Adaptability, and Responsiveness could be determined to mean City Council and Administration value engagement of stakeholders in a meaningful dialogue, adapting to others and demonstrating a caring attitude, and communicating relevant information with clarity and accuracy in a timely manner.

OPERATIONAL PLANS

To guide the City in developing operational plans, each specific Strategic Directive is grouped under a respective Municipal Priority, to become operationalized in the budget process. Each operational plan can feature the following elements:

- Strategic Directive
- Action Steps
- Person(s) Responsible
- Year/Timeline/Completion

SEE APPENDIX 1: CITY OF MELFORT OPERATIONAL PLANS - WORKSHEET

EVALUATION AND SUMMARY

To ensure outcomes are consistent with specific objectives, Strategic Directives can be tied back to the City's vision and mission guided by its Strategic Imperatives, thus demonstrating what has, or has not, been achieved insofar as the Strategic Plan is concerned. Evaluation may identify elements such as key stakeholders, evaluation questions, methods of evaluation, ethics, risk assessment, evaluation management, and dissemination.

The Strategic Directives stated in this Strategic Plan declare what future state is desired, while the Strategic Imperatives guide how decisions will be made to reach the desired future state. Operational plans and budgets, when assigned to each Strategic Directive, will define what changes are desired to enable the City to move beyond the current state and into its promising future.

12



APPENDIX 1: City of Melfort Operational Plan

MUNICIPAL PRIORITY: INFRASTRUCTURE

Goal: Provide for well-planned and maintained facilities and services to benefit current/future residents and visitors to the City.

STRATEGIC	ACTION STEPS	PERSON/S	YEAR/TIMELINE	ŒĽINE
DIRECTIVE		RESPONSIBLE	COMPLETION	NOIL
(a) Improve existing	Complete/update inventory of existing infrastructure assets	WU/CS/Admin	• 2016	
Infrastructure to meet	 Develop Asset Management Plan and review recommendations from Master 	 WU/CS/Admin 	• 2017	
current and future needs	Transportation Plan to prioritize infrastructure needs, replacement and repair			
	Synchronize Asset Management Plan with Five-Year Capital Budget	 Treasurer 	• Ongoing	
	 Develop residential servicing plan, considering results of water capacity 	 WU/CS 	• 2017	
	study, inventory needs and financing			
	 Develop commercial/industrial servicing plans for Hodgins Drive M1 area 	 WU/CS 	• 2016-2017	7
TO THE THE PROPERTY OF THE PRO	and M2 Heavy Industrial Park			
(b) Ensure a sufficient	• Implement Asset Management Plan, determining level of funding required to	 Treasurer 	• 2016 - 2021	
level of capital investment	deliver priority infrastructure requirements and potential revenue streams (i.e.			
to deliver sustainable	development levy, water rate increase, infrastructure replacement fund, etc.)			
infrastructure services to	Review Infrastructure Replacement Fund on an annual basis to ensure needs	 WU/CU/Admin 	Ongoing	
current and future	are being met			
residents	Plan Budgeting Policies based on requirements	 Treasurer 	 Ongoing 	
			1	

	i			è	
:				i	
	;		•	į	
		:	١	۰	
			Ì		
			١		
			_		
	CHOCKING CONSTRUCTOR THE THEFT CHOCK IN	•		}	
	ļ	-		l	
		٠			
	ŀ	>	`		٠
	7		,	i	
	r		_		
i	?	7	_		
	?		7		٠
	4	١	Ì	ľ	
	ž	2	'n		
	ì		5	Ì	
	į			i	
	į		4	ı	
	•		,		
	ì			l	
	ζ		j	ı	
		<	r		
	C	•			
	•				
		>		!	
	í		_		
	ì		-		
	ļ	1	4		
	(
	۲	-	1		
	۶)			
	۶	1	4		-
	×	_	1		
	٠	<	Ċ		
	4	١			
	۱		٠		
	١	•	,		
	THE CALL	7			
	ŕ	-	4		
	į				
	ŕ	2	1		

Goal: Provide adequate and appropriate facilities and services that increase the community's quality of life.

STRATEGIC		ACTION STEPS	PERSON/S	X	YEAR/TIMELINE
DIRECTIVE			RESPONSIBLE		COMPLETION
	•	Provide funding to complete new/updated Official Community Plan	• Council	•	2016
(a) Prepare and Adopt a	•	Engage consultant to prepare new/updated Official Community Plan,	WU/CS/Admin	•	2016
new Official Community		Zoning Bylaw and Zoning District Map			
Plan	•	Conduct needs assessment, public consultation, research/data collection	Consultant	•	2016
	•	Integrate asset management plan	WU/CS/Admin	•	2016
	•	Council Adoption & Ministerial Approval	• Council	•	2017
	•	Present New Official Community Plan to City residents	Council	•	2017

(b) Rehabilitate Historic Melfort Post Office for Future Use	 Develop /submit Funding Proposal for Rehabilitation Provide funding to complete proposed rehabilitation work Prepare Main Street Office Headquarters for occupancy Construct new accessible washrooms and licensed kitchen facilities Develop plan for future use Market available space to potential tenants 	PARC Committee Council CS CS CS CS CS PARC Committee CS	• • • • •	Ongoing Ongoing 2015 2016 Ongoing 2016 - 2020
(c) Plan for a sports facility to replace the Main Arena	 Analyze current ice usage of existing Northern Lights Palace facility Meet with User Groups to present findings of ice usage Analyze the need for a replacement arena in relation to other facility needs in the City (both new facilities and maintenance of existing facilities) Determine cost estimates for construction of a new facility and funding requirements Present cost information, results of ice user meeting and funding alternatives to Council 	CS CS CS/Treasurer CS/Admin	• • • •	Complete Complete 2015 Complete Complete
(d) Expand the number of sites and complete improvements to the remainder of the Campgrounds.	 Determine number of existing sites and inventory the required improvements to the campground (i.e. servicing, drainage, pull-thru sites, play equipment, green space, signage, sound/dust barrier between campground and concrete plant etc.) Prioritize the required improvements and phase in new campsites Determine costs for completion of required work and available funds Prepare a financial plan to complete the work 	CS CS CS/Treasurer Council	• • •	2015 2015 2015 2016
(e) Extend the recreational trail system throughout the City while maintaining and enhancing the trail.	 Map/Inventory the existing trail system Develop trail system map reflecting future development (i.e. CP/CN abandoned tracks; Melfort St. west to Trout Pond, link to campground, nature walking trail east of Melfort Creek) Provide funding to extend and upgrade/maintain trail system 	CS CS	• • •	2015 2016 Ongoing
(f) Plan to enhance the existing sports grounds to encompass the existing Spruce Haven Park and Ball Diamonds and incorporate other recreational activity playing fields on the lands south of the existing walking trail.	 Inventory existing recreational facilities and prepare conceptual plan Provide funding to complete a Master Recreation Plan Engage consultant to complete a Master Recreation Plan Review Recreation Master Plan recommendations and proposal from Urban Planning Students' to develop a concept plan for recreational activity in the area, considering future facility needs (e.g. skateboard park, spray park, regulation soccer pitch, arena) Present conceptual plan to the public Present completed Recreation Master Plan to the public 	CS Council CS CS CS COuncil	• • • •	2015 2017 2017 2017 2017 2015

777					
(g) Lead environmental initiatives such as recycling and reclamation of contaminated sites.	• • • • • • •	Review existing waste collection contract and explore options for curbside recycling prior to the expiration date Implement multi-material, curb-side recycling program Explore the expansion of the compost site to produce material for sale Encourage & support community recycling initiatives: office recycling, backyard composting, etc. Explore future curb-side compost collection program Inventory existing city-owned contaminated properties Develop clean-up schedule for contaminated lots in preparation for resale Provide funding for site remediation Identify potential temporary uses for contaminated properties that the City cannot afford to clean up in the near future	WU WU WU WU WU WU WU WU	WU WU WU WU/CS/Admin WU/CS/Admin WU/CS/Admin Council WU/CS/Admin	 2018 2018 2016 2018 2021 2021 2015 2015 2015 2016
(h) Establish landscape policies to enable the enhancement of existing greenspaces/streetscapes and establishment of new greenspace/streetscape initiatives to encourage growth and investment.	• • • •	Review existing landscape policies and Basic Planning Statement regarding landscaping Develop a city-wide landscaping concept plan to include items such as tree planting/replacement program, development of future greenspace and recreational sites (i.e. reservoir, north Melfort), horticulture program, streetscape plan, community gardens Coordinate with Main Street Saskatchewan Program and Branding Committee initiatives Develop/Update policies for greenspace/streetscapes Provide funding for landscaping programs		CS CS Council	 2016 2016 2016 2017 Ongoing

Goal: To create a climate for growth and	MUNICIPAL PRIORITY: BUSINESS DEVELOPMENT nate for growth and investment to enhance the community's economic vitality.	PMENT mic vitality.		
STRATEGIC DIRECTIVE	ACTION STEPS	PERSON/S RESPONSIBLE	YEAR/TIMELINE COMPLETION	
(a) Clearly define our "brand" and establish a plan to implement it in neighbourhood development, future planning and marketing efforts.	 Complete the branding process Develop a plan to roll out brand Complete creative design for signage, marketing materials, stationary, etc. Determine funding requirements Provide funding to implement the brand Establish, develop and market signature events Revisit the brand & update plan regularly 	CS/Brand Comm CS/Brand Comm CS/Brand Comm Treasurer/Council Council CS/Brand Main St CS/Brand Comm	 2015 – Ongoing 2015 2016 2016 Ongoing Ongoing Ongoing 	

(b) Increase the inventory of serviced, shovel ready Commercial and	 Complete inventory of existing commercial/industrial sites Determine future areas to develop and associated costs (i.e. CN/CP property, Nickel highway property) 	• CS • CS/Treasurer	• Complete • 2016	
Industrial development sites as demand dictates.	 Acquisition of CN/CP lands for future development Develop servicing plans for existing inventory (Hodgins Drive M1 area and M2 Heavy Industrial Park) 	• CS/Treas/Council • CS/WU	• 2017 • 2016	
	 Identify the most cost efficient way to develop land in phases Provide funding to develop areas Ensure future development aligns with Official Community Plan 	CS/Treasurer Council CS	• 2016 • 2016 – 2020 • Ongoing	
(c) Increase the inventory of a variety of serviced and residential	Complete inventory of existing residential lots Develop residential servicing plan, considering results of water capacity	CS/WU/Treasurer	• Complete • 2015	
development lots.	Provide funding for lot development and most cost efficient way to develop land in phases	Council/CS/Treas	• 2016-2020	• • •
	 Determine future areas to develop and associated costs Develop a Residential Zoning Strategy (explore potential for R1, R1A, R2 and R3 co-existing in new residential periphperhode) 	S S	• 2016 • 2016	
	Explore the issue of annexation and private development to meet future land requirements.	CS	• 2016	
Tribution (A)	Ensure future development aligns with Official Community Plan	SO	• Ongoing	
(d) Improve and enhance the physical appearance of our community to	 Coordinate efforts of Main Street Program, Brand Committee, etc. to ensure a consistent, cohesive look and feel. Review Urban Planning Students' recommendations 	• CS	• 2015	
encourage growth and investment.	Develop a Streetscape Master Plan for Main Street, Burrows & McLeod Avenues (i.e. design changes and public realm amenity enhancements)	CS/MBRCorp	• 2015	
	 Secure funds to carry out streetscape changes and enhancements Determine options to encourage private investment and restoration/redevelopment in targeted areas (i.e. conceptual plans, storefront 	CS/MBRC/Treas CS/MBRC/Treas	• 2015 – 2017 • 2016	
	 revitalization incentive program, commercial construction incentive, etc.) Secure funding to continue program operations (i.e. form a BID) Continue bylaw enforcement efforts to clean-up the community 	CS/Council WU	Ongoing Ongoing	
	encouraging city-wide clean-up and beautification	CS/WU/Admin	• Ongoing	
	 Ensure that the City sets an example for beautification (e.g. weed control, grass cutting, garbage pick-up, facility and park maintenance) 	• CS/WU/Admin	 Ongoing 	
	 Foster a positive attitude and community pride in City employees Instil a Culture of Care in the community 	Depts/Council Depts/Council	2015-Ongoing2015-Ongoing	
111111111111111111111111111111111111111	- Anna Carlotte Company Compan			